

09. AT THE HEART OF A HOSPITAL CARE UNIT IN THE TIMES OF COVID

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The hospital system in France has been in crisis for more than 10 years. And the COVID pandemic has only increased the difficulties. So, what about the continuity of care for the deaf?



At the heart of the Nancy University Hospital, we meet the caregivers of the URASSM (Regional Reception and Care Unit for the Deaf and Hard of Hearing). Their testimonies shed light on the obstacles encountered by deaf people in this health crisis, from access to information on the disease to their care path. But they also attest to a smooth functioning within the team itself, as well as with the other departments of the hospital.
For several years, URASSM has been a model, providing the deaf with stressless and serene medical care.



AVAILABLE FOR SCREENING: original French (commentary, sub-titles, signing)



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